

"Limited Warranty" means - the warranty process and terms detailed below.

We (Augscape Limited T/A Car Key Network) shall, or shall procure, the guarantee of the Services consisting of the supply and fitment of locks and keys, for a period of one year in line with the Limited Warranty.

We offer a Limited Warranty that Parts supplied will be free from defects in workmanship and materials under normal use for a period of one (1) year from the date the Parts were purchased. During this period, the Parts will be on the sole discretion of Augscape Limited either repaired or replaced by Augscape without charge for either parts or labour. Additionally, Augscape will be responsible for the transport and/or shipping costs related to the repair or replacement. This Limited Warranty is not transferable. Please note that your rights under applicable law governing the sale of consumer goods remain unaffected by the warranty given in this clause.

This Limited Warranty does not cover damage caused by normal wear and tear or as a result of the Parts being opened or repaired by someone not authorized by Augscape, and does not cover damage caused by: misuse, moisture, liquids, proximity or exposure to heat and accident, abuse, non-compliance with the instructions supplied with the Parts, neglect or misapplication. The Limited Warranty also does not cover physical damage to the surface of the Parts.

Augscape does not provide any commercial or other warranties in respect of the Parts in addition to the Limited Warranty stated in it's Terms and Conditions. This Limited Warranty is the only express warranty made to you and is provided in place of any other express warranties or similar obligations (if any) created by any advertising, documentation, packaging, or other communications.

In order to make a claim under the Limited Warranty, you must notify Augscape about the defect and explain the defect to Augscape by contacting Augscape within the 1-year warranty period via <https://www.autolocksmithworknet.co.uk/returns-application.php> in order to obtain an authorisation number for the return of your order. The Parts must be returned to Augscape as soon as possible following your notification of the defect, along with an explanation of the defect and the authorization number provided to you by Augscape, to the address mentioned on the postage label you receive when you have obtained an authorisation number for the return of your order. You must comply with any other return procedures stipulated by Augscape, if any.

"Safe Working Environment" means - a secure, well lit, non-roadside location with access to welfare facilities.

Where a repair is required pursuant to the supply and fitment of locks is confirmed the Customer will ensure the vehicle/s to be worked upon are made available for fitment by an engineer within a Safe Working Environment.